



## PRIVACYVERKLARING RHINELAND BATTLEFIELD TOURS

Rhineland Battlefield Tours, located at Picardie 71 6591JB Gennepe, is responsible for the processing of personal data as described in this privacy statement.

Contact details:

<https://www.rhinelandbattlefieldtours.nl>

Picardie 71 6591JB Gennepe

+31 630673099

Roel Dekkers is the Data Protection Officer of Rhineland Battlefield Tours. He can be reached via [rhinelandbattlefield@gmail.com](mailto:rhinelandbattlefield@gmail.com).

### **Personal data that we process**

Rhineland Battlefield Tours will process your personal data by using our services and/or by you providing them to us yourself. Below you will find an overview of the personal data we process:

- First name and surname
- Address details
- Telephone number
- E-mail address

### **Special and/or sensitive personal data that we process**

Our website and/or service has no intention of collecting information about website visitors under the age of 16. Unless they have parental or guardian permission. However, we cannot verify whether a visitor is over 16 years of age. We encourage parents to be involved in their children's online activities in order to prevent the collection of information about children without parental consent. If you believe that we have collected personal information about a minor without that consent, please contact us at [rhinelandbattlefield@gmail.com](mailto:rhinelandbattlefield@gmail.com) and we will delete that information.

### **For what purpose and on what basis we process personal data**

Rhineland Battlefield Tours processes your personal data for the following purposes:

- Sending our newsletter and/or advertising brochure
- To be able to call or e-mail you if this is necessary in order to carry out our services
- Inform you about changes to our services and products
- Rhineland Battlefield Tours will also process personal information if we are required to do so by law, such as information we need for our tax return.

### **Automated decision making**

Rhineland Battlefield Tours does not make decisions on the basis of automated processing on matters that may have (significant) consequences for individuals. These decisions are made by computer programs or systems, without any human being (for example, an employee of Rhineland Battlefield Tours) being involved.



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### **How long we retain personal information**

Rhineland Battlefield Tours does not retain your personal information longer than is strictly necessary to fulfill the purposes for which your information is collected. We apply the following retention periods for the following (categories) of personal data:

- First name and surname 7 years according to legal requirement
- Address data 7 years according to legal requirement
- Telephone number 7 years according to legal requirement
- E-mail address 7 years according to legal requirement

### **Sharing personal data with third parties**

Rhineland Battlefield Tours will only provide to third parties and only to the extent necessary to carry out our agreement with you or to comply with any legal obligation.

### **Cookies, or similar techniques we use**

Rhineland Battlefield Tours does not use cookies or similar techniques.

### **View, modify or delete data**

You have the right to view, correct or delete your personal data. In addition, you have the right to obtain your possible consent for the withdraw or object to the processing of your personal data by Rhineland Battlefield Tours and you have the right to data transferability. This means that you can submit a request to us to send the personal data we hold about you in a computer file to you or to another organisation named by you. You can send a request for inspection, correction, deletion, data treating of your personal data or a request to withdraw your consent or objection to the processing of your personal data to [rhinelandbattlefield@gmail.com](mailto:rhinelandbattlefield@gmail.com). To ensure that the request for inspection has been made by you, we ask you to enclose a copy of your proof of identity with the request. In this copy, make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Burgerservicenummer (BSN) black. This is to protect your privacy. We will respond to your request as soon as possible, but within four weeks. Rhineland Battlefield Tours would also like to point out that you have the opportunity to file a complaint with the national supervisory authority, the Personal Data Authority. This can be done via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

### **How we secure personal data**

Rhineland Battlefield Tours takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unauthorized disclosure and unauthorized alteration. If you have the impression that your information is not properly secured or there are indications of misuse, please contact us at [rhinelandbattlefield@gmail.com](mailto:rhinelandbattlefield@gmail.com).